

SERVICE OVERVIEW



KONECRANES OFFERS OVERHEAD LIFTING EQUIPMENT SERVICE THAT YOU CAN TRUST

As a global leader in overhead lifting equipment, Konecranes offers world-class service on all makes and models of overhead lifting equipment. From installations and repairs to inspections and modernization programs, Konecranes has the knowledge, expertise, and solutions required to keep your equipment running effectively and efficiently.

With over 80 years of experience in overhead lifting, our highly trained technicians and inspectors deliver solutions that you can trust. These solutions help increase productivity and profitability while ensuring the safety and reliability of your equipment.

To learn more about the comprehensive line of maintenance services that Konecranes has to offer, contact your local representative, or visit www.konecranes.com.

SERVICE AT-A-GLANCE

Konecranes service commitment includes a comprehensive offering of solutions for all makes and models of overhead lifting equipment, including:

- Inspections
- Maintenance Programs
- Modernizations
- Installations
- Repairs
- Spare Parts
- Consulting and Training Services
- Ports and Harbor, Services

KONECRANES SERVICES ALL MAKES AND MODELS OF OVERHEAD LIFTING EQUIPMENT



INSPECTIONS

Konecranes inspections are completed by certified inspectors, enhanced by proprietary software, and the results are detailed in reports. Konecranes has inspection solutions that you can trust, including:

- Periodic Statutory Scheduled Inspections™
- Condition Monitoring Inspections™
- Operational Reliability Inspections™
- Comprehensive Mainman Inspections™



REPAIRS

Konecranes certified technicians are on-call and able to respond 24 hours a day, seven days a week. Konecranes offers the following service repair options:

- Emergency Repairs
- Planned Repairs
- General Overhaul (GO) Package
- Design-Out-Maintenance



MAINTENANCE PROGRAMS

Konecranes offers customized maintenance programs for your operation. From compliance and repairs to preventative maintenance, Konecranes has the right maintenance program for your application, including:

- Compliance Programs™
- Preventative Maintenance Programs™
- Reliability Based Maintenance Programs™
- Maintenance Management Agreements™



SPARE PARTS

Konecranes parts centers are located around the world to supply replacement parts for all makes and models of overhead lifting equipment—even older cranes that are no longer manufactured. Konecranes fully stocked parts centers offer:

- Fast, Knowledgeable Service
- OEM Parts
- Non-Konecranes Parts
- Obsolete Equipment Parts
- General Overhaul (GO) Packages



MODERNIZATIONS

Konecranes offers modernization services that can significantly increase the reliability and performance of overhead lifting equipment by combining technology know-how with modern equipment conditions, including:

- Pre-Engineered Modernizations
- Engineered Modernizations



CONSULTING & TRAINING SERVICES

Our commitment to knowledge has resulted in the creation of several training centers located throughout the world. Training centers provide Konecranes technicians, inspectors, customers, and operators the following:

- State-of-the-Art Training and Instruction
- Load Testing
- Equipment Specification Consulting
- Measurement Calculations and Analysis
- Laserview Runway Analysis
- Operator Training



INSTALLATIONS

Installation of overhead lifting equipment requires experience and attention to detail to prevent potentially dangerous safety issues. Konecranes offers unparalleled experience and expertise in erection and start-up installation of the following:

- Hoists
- Cranes
- Very Large Cranes (VLC)
- Runways
- Electrification Systems



PORTS AND HARBORS, SERVICE

Konecranes Ports and Harbors, Service provide complete service for all makes and models of port and harbor cranes. Ports and Harbors, Service offers solutions that can be carried out promptly and with minimum disturbance to your operations, including:

- Replacement Parts
- Modernizations
- Repairs
- Relocations
- Maintenance Contracts